

# How Do I Access the Mobile App?

You're just a few clicks away from your new Health Benefits experience



Access, Track, and Manage your benefits, online or by mobile, in 3 easy steps:

#### STEP 1

**DOWNLOAD** the mobile app in the Apple App Store or Google Play Store by searching for "**Medxoom**" or visit **www.member.medxoom**.com to access the online member portal (your experience will be Texas Educators branded after login).



#### STEP 2

**REGISTER** for your account by entering an email address, password, and your benefits information to verify your account (don't worry, your information is kept private and secure).

### STEP 3

**REVIEW** dependents and invite adult dependents to register too.

## NOW YOU CAN

- View, Print, & Share your ID Card
- View detailed information about your **Plan**, including your **Plan Documents**
- View progress towards your Deductibles & Out-of-Pocket Maximums
- View detailed information about your **Claims**
- Submit Balance Bills
- Pay Medical Bills with **EZPay**®
- Access your CapRx Benefits
- Start a Telehealth visit with **1.800 MD**
- Search for Providers
- Contact Member Support
- ...and more!

Start Maximizing your Health Benefits Today!